

NSA Compliance Checklist

1. Ensure that emergency services cannot be balance-billed for out-of-network care.
2. Validate that patients pay no more than in-network deductible/copay for non-emergency care at in-network facilities.
3. Confirm that all notifications and consent forms comply with the NSA's disclosure requirements.
4. Ensure that billing statements clearly state if a service is subject to surprise billing protections.
5. Verify that providers follow NSA regulations for out-of-network providers.
6. Implement mechanisms to ensure compliance with the No Surprises Act across the billing and collection team.
7. Train employees to recognize NSA-compliant billing scenarios.
8. Update all billing systems to ensure automatic calculation of in-network cost-sharing.