

Patient Education: No Surprises Act Protections

The No Surprises Act (NSA) provides critical protections against surprise medical bills, which are unexpected balance bills for out-of-network services that patients did not choose.

What the NSA Means for You:

- You will not be balance-billed for emergency services at out-of-network facilities.
- Non-emergency care at in-network facilities cannot involve out-of-network balance billing.
- You are only responsible for the in-network share of services, even if the provider is out-of-network.

What You Need to Know:

Before you receive care, you will receive a Good Faith Estimate if any out-of-network services are involved.

If you have questions about your care or billing, speak to your provider or the insurance company.